



## **PRIVACY STATEMENT**

At Rural Livestock Limited, we recognise and understand that the privacy of our clients and team members is paramount. We endeavour to treat private information with the utmost respect and will take all reasonable care and responsibility to collect, secure, store, use and retain this information in accordance with the Privacy Act 2020. Clients or team members can access and where necessary correct their personal information. Personal information pertaining to a client or a team member will not be disclosed to another party unless the appropriate authorisations are in place.

These authorisations include the completion of RLL's Information Request Form or an Authority to Obtain Information Release from a recognised Accountancy firm or verified communication from a Governmental Agency. A follow up phone call will also be made directly to the client or team member to verify this request.

At RLL, all team members undertake initial Privacy Act training online via Office of the Privacy Commissioner and are subject to annual refresher training and/or audits.

If you have any concerns that your privacy may have been breached, please contact our Privacy Officer, Stephen McCormick who will undertake an investigation. Stephen can be contacted on 03 348 1040 or 0274 358 749 or [stephen.mccormick@rll.co.nz](mailto:stephen.mccormick@rll.co.nz)

If you would like to view our Privacy Policy please contact our Privacy Officer as listed above.